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QUALITY POLICY

Interchem Pty Ltd distributes high quality specialty chemicals into a wide variety of industries. As part of the policy to meet and where possible exceed its customers' expectations, Interchem and all its staff are committed to:

Learning the stakeholders' external and internal issues and developing strategic directions to improve intended results.

Meeting the stakeholders' expectations for quality such as value for money, prompt service, safety, reliability, technical support and after sales service by monitoring and reviewing stakeholder requirements.

Continually improving the service, efficiency and capability of the business through measuring performance, to meet stakeholders' needs.

Measuring the performance and using this measure as a basis for further improvement and progress towards the quality objectives.

Monitoring and reviewing risk and opportunities to evaluate effectiveness of the planned results.

Being a responsible employer (to employees), supplier (to customers) and community member by meeting all relevant Safety Health and Environment regulations; be they Australian or global.

Interchem is committed to meeting and maintaining compliance with ISO 9001:2015.

Director

DAVID SEWELL

Authorized by: David Sewell	Version 5	Review date: 01/02/2025
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